



State of California-Health and Human Services Agency  
**Department of Health Care Services**  
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**EDMUND G. BROWN JR.**  
Governor



January 1, 2013

## Important Information

### About the Healthy Families Program Move to Medi-Cal

Dear Healthy Families parent or guardian:

Starting no sooner than April 1, 2013, your child's health insurance will move from the Healthy Families Program to the Medi-Cal Program.

**Your child will continue to have all of the same services during this move. Your child's coverage will not be interrupted.**

**Your child's health plan may change.** The health plan that your child belongs to now will become a Medi-Cal health plan. Your child will still get health services from the same people, but the plan will have a new name. The new Medi-Cal plan works with your child's current plan and will still provide medical care. They will also provide vision services after the move to Medi-Cal.

#### **After the move**

Your child will get dental coverage through the Medi-Cal dental program, Denti-Cal. You will soon get more information about Denti-Cal before the move to Medi-Cal.

## Important!

### While your child is still in Healthy Families:

- **Keep paying your premiums** every month until you get your first Medi-Cal bill.
- **Be sure to respond to letters about your child's annual eligibility review,** as you do every year.
- **Call the Healthy Families Program** at 1-866-848-9166 to report if your address or phone number changes.
- Check your mailbox for important news about your child's move to Medi-Cal.

To learn more about the Medi-Cal Program and Healthy Families Program, please visit their web sites at [www.DHCS.ca.gov](http://www.DHCS.ca.gov) and [www.healthyfamilies.ca.gov](http://www.healthyfamilies.ca.gov).

If you have questions about your child's move from the Healthy Families Program to the Medi-Cal Program, please call:

- **Your health plan.** The number is on your health insurance card.
- The Healthy Families Program at **1-866-848-9166**, Monday to Friday, 8 a.m. to 8 p.m. or Saturday, 8 a.m. to 5 p.m. The call is free.

Before your child's move to Medi-Cal, we will send you more information about your child's medical coverage.

There is more information on the next two pages.

## Frequently Asked Questions

### About the Healthy Families Program Move to Medi-Cal

#### **1. Is Healthy Families still my health insurance program?**

Yes. Until the move to Medi-Cal, your child has health insurance through the Healthy Families Program as long as you pay your premiums on time every month. You can still use the Health-e-App, which is the online Healthy Families Application, to complete the form for your annual eligibility review. You can also use it to add a child to Healthy Families.

To do your annual review or add a child to Healthy Families, visit Health-e-App at [www.healtheapp.net](http://www.healtheapp.net).

#### **2. Why is Healthy Families changing?**

A new law in California says that children in the Healthy Families Program must move to Medi-Cal. In your county, the move to Medi-Cal will start no sooner than April 1, 2013.

#### **3. What is Medi-Cal?**

Medi-Cal is California's Medicaid program. It provides medical, dental, mental health, alcohol and drug use treatment and vision care to millions of Californians. You can learn more about Medi-Cal at [www.dhcs.ca.gov](http://www.dhcs.ca.gov).

#### **4. Will my child be in the same health plan?**

Your child will still get health services from the same people, but will be covered by a Medi-Cal plan. The new Medi-Cal plan works with your child's current plan. Their health plan will still provide medical care, and will also provide vision services after the move to Medi-Cal.

#### **5. Will my child be in the same dental plan?**

No. Your child will not be in the same dental plan, but will get the same dental services through Denti-Cal, Medi-Cal's dental program.

Before the move to Medi-Cal we will send you more information about Denti-Cal.

**6. Will my child be in the same vision plan?**

No, but your child will still have the same vision coverage through Medi-Cal health plans.

Call your health plan for more information.

**7. Will I pay monthly premiums for my child in Medi-Cal?**

It depends on your income. Some families may not have to pay premiums when they move to Medi-Cal.

If you **do** have to pay premiums, they will be \$13 per month for each child. But a family will not have to pay more than \$39 for all the children in the family.

**8. Will I have co-payments in Medi-Cal?**

No. There are no co-payments for any children's services covered by Medi-Cal.

**9. Will my child be able to see the same doctors in Medi-Cal?**

Children will be able to see the same doctors as long as their doctors accept Medi-Cal.

If you need a new doctor, your health plan will help you find one. Call your health plan if you have questions. The number is on your insurance card.

**10. Will my child be able to see the same dentist in Medi-Cal?**

Children will be able to see the same dentist as long as their dentist accepts Medi-Cal.

Before the move to Medi-Cal we will send you more information about the Medi-Cal dental program.

**11. Can my child get mental health services after the move to Medi-Cal?**

Yes. The Medi-Cal program covers mental health services. Your county mental health plan will provide the services, and your Medi-Cal health plan will help coordinate them.

To find out if your child's Healthy Families doctor is part of the county's mental health plan, ask the doctor or call the county mental health department.

**12. Can my child get drug and alcohol services in Medi-Cal?**

Yes. Medi-Cal provides outpatient alcohol and drug treatment services through local county alcohol and drug programs. After the move, the Medi-Cal health plan will help find the services your child needs.

Medi-Cal alcohol and drug treatment services include:

- Outpatient group and individual counseling
- Intensive services
- Narcotic treatment services for persons age 18 and older
- Detoxification services in a hospital (inpatient) setting

If you would like to call your county's alcohol and drug office, you can find the phone numbers online at [http://www.adp.ca.gov/help/county\\_admin.shtml](http://www.adp.ca.gov/help/county_admin.shtml) or <http://www.adp.ca.gov>.